

May 27, 2022

Dear Residents and Families,

Due to higher operating expenses with the cost of fuel, food, and other operational supplies and expenses increasing higher than anticipated this past year, Aloha Nursing Rehab Centre's Semi-Private Room & Board rate for Hospice and Intermediate Care (ICF) will be increasing to \$495/day. Our new rate will go into effect on July 1, 2022. This rate, along with operational costs, will be reviewed and reassessed on a biannual basis.

The semi-private room and board rate will continue to include nursing care, recreation, social services, laundry and housekeeping services, food and nutritional services, plant maintenance and administration services. The daily room rate does not cover ancillary services, such as rehabilitation therapy, respiratory therapy, laboratory, x-rays, medications, certain medical supplies and durable medical equipment.

Should you elect to pay by credit/debit card, please visit our website www.Alohanursing.com to pay your bill online. Please note that a convenience fee of 2.65% will apply and be billed on the following month's billing statement. You will still have the option to pay by check or cash without any additional fee. If you would like to send your payment via postal service, checks and money orders can be mailed to: Aloha Nursing Rehab Centre, Attn: Business Office, 45-545 Kamehameha Hwy, Kaneohe, HI 96744. If you would like to set up automatic payment to debit directly from your bank account, please contact our Business Office Manager, Keri Takahashi, at (808)247-2220 x518.

We would like to thank you for your confidence and continued support of Aloha Nursing Rehab Centre. We are grateful and honored to have the privilege to serve your loved one, your 'ohana, and our community. If you have any questions or concerns, please feel free to contact us at (808)247-2220.

Sincerely,

Tiffany Sadoyama

Controller